



Privacy Preferences :
Privacy & Disclaimer

This is the main privacy policy for Peter Ramsey & Sons (Denholme) Timer Limited and describes how we collect personal data from you. We are the data controller in respect of the data we collect from you and about you. Detailed below we will explain that:

1. We are committed to protecting your personal data and keeping it safe and confidential.
2. How we use and protect your personal information.
3. Sharing your personal data.
4. Transfer of your data outside the UK or EEA.
5. Processing your personal data.
6. Your rights in relation to your data.
7. How long we keep your information.
8. Contacting us and making a complaint.
9. Changes to our Privacy Policy.
10. Disclaimer.

Detail:

1. We are committed to protecting your personal data and keeping it safe and confidential.

We agree to do our very best to protect your privacy by making sure we have appropriate security measures in place to protect that information and to comply by all UK Data Protection legislation in relation to your personal data. Access to your personal data will be limited to our employees and certain third parties who process it on our behalf, we will never sell your personal data or pass it on to a third party for use by them.

2. How we use and protect your personal information.

We may collect different types of information about you during the course of our business.

We may also use your personal data for any or all of the following purposes:

- To communicate with you about our news or any other updates with your consent.
- To meet our legal obligations and for establishing or defending our legal rights.
- To compile reports and help us understand and improve our digital applications and marketing activity.
- Information you give us: could include – name, email address (personal and /or work), telephone number(s) and if provided , postal address.



- Information recorded when you visit our website – we may also obtain information about you when you visit www.RTG to read or download.
- Information such as your IP address which is automatically recognised by the web server or if comment or send a message to us.
- In common with many websites, we use “cookies” to help us gather and store information about visitors to our website.. A cookie is a small data file that our server sends to your browser when you visit the site. The use of cookies helps us to assist your use of certain aspects of the site. You can delete cookies at any time or you can set your browser to reject or disable cookies.

We primarily use information from cookies for the following purposes:

- Traffic monitor eg the IP address from which you access the site, the type of browser and operating system used to access the site, the date and time of your access to the site, the pages you visit and the internet address of the website from which you accessed the site.
- To recognise repeat visitors for statistical / analytical purposes.
- Monitor your use of our website in order to make our communications to you as relevant as possible and for other marketing and advertising research purposes.

We also use gifs (also known as web bugs or web beacons) which are tiny graphics embedded in web pages and email messages that we use in connection with cookies, to collect non personal information from users to analyse site usage, manage content on the site and track visits to other related sites .

We also use Google Analytics on our site to monitor site usage, such as how long you spend on our website and which pages you visit, if you used a search engine to find us. This information is used to help us understand how customers are using our website.

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies. Statistical cookies help website owners understand how visitors interact with websites by collecting and reporting information anonymously. Marketing cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.

Cookie Name:	Provider	Type	Expiry	Purpose	Data Sent to
--------------	----------	------	--------	---------	--------------



_utm.gif	Google-analytics.com	Pixel	Session	Tracking code that logs details about visitors browsers and computer.	USA
_utma	Ramsey-uk.com Google Analytics.	HTTP	2 years	Collects data on number of times a user has visited as well as dates for the first and most recent visit.	USA
_utmb	Ramsey-uk.com Google Analytics.	HTTP	1 day	Register a timestamp with the exact time of when user accessed the website.	USA
_utmc	Ramsey-uk.com Google Analytics.	HTTP	Session	Register a timestamp with the exact time of when user leaves the website.	USA
_utmt	Ramsey-uk.com	HTTP	1 day	Used to throttle the speed of request to the server.	USA
_utmz	Ramsey-	HTTP	6 months	Collects data on	USA



	uk.com Google Analytics.			where the user came from, what search engine was used, what link was clicked and what search item was used.	
NID	Google.com	HTTP	6 months	Register a unique Id that identifies a returning users device.	USA

3. Sharing your personal data.

We sometimes need to share the information we process with other organisations and where necessary or required we may share your personal data with the following categories of third parties:

- Service providers assisting with our business activities for example providers of IT support.
- Ombudsman, regulators, public authorities and security organisations such as the police, HMRC and the Information Commissioners Office to the extent required by law, regulation or to exercise or defend our legal rights, including if we suspect fraud or attempted fraud.

4. Transfer of your data outside the UK or EEA.

We do not transfer any of your personal data outside of the EEA.

5. Processing your personal data.

In particular, we use your information :

- Where we have obtained your consent (and before any withdrawal of your consent – see below) . Including to:

Contact you via e.mail from time to time with information we think may be of interest about our services and business for example the “newsletter”

You may withdraw your consent at any time by contacting us using the details set out at the end of this Privacy Policy and/or by using the



unsubscribe button in any emails we send to you. For more information on your rights please refer to the section “ Your Rights.”

- In line with our legitimate business interests to:

Respond to an enquiry.
Prevent fraud.

- In compliance with our legal obligations , including to:

Adherence to relevant UK regulations and laws.

We will not use your information for any other purposes unless we are required to do so by law , in connection with any legal proceedings or in order to establish , exercise or defend our legal rights.

Where we have relied on our legitimate interests to process your personal data, you may contact us to obtain more information, including in relation to our assessment of the impact on you.

6. Your rights in relation to your data.

You have the following rights regarding your information:

- a. Right to be informed – You have the right to be provided with clear, transparent and easily understandable information about how we use your information and your rights. This is why we are providing you with the information in this Privacy Policy.
- b. Right of access– You have the right to obtain access to your information (if we are processing it), and other certain other information (similar to that provided in this Privacy Policy).
- c. Right of rectification - You are entitled to have your information corrected if it is inaccurate or incomplete.
- d. Right to erasure-This is also known as ‘the right to be forgotten’ and, in simple terms, enables you to request the deletion or removal of your information where there is no compelling reason for us to keep using it. This is not a general right to erasure; there are exceptions.
- e. Right to restrict processing – You have rights to ‘block’ or suppress further use of your information. When processing is restricted, we can still store your information, but may not use it further. We keep lists of people who have asked for further use of their information to be ‘blocked’ to make sure the restriction is respected in future.
- f. Right to data portability – You have the right to obtain and reuse your personal data in a structured, commonly used and machine readable format in certain circumstances. In addition, where certain conditions apply, you have the right to have such information transferred directly to a third party.
- g. Right to withdraw consent – If you have given your consent to anything we do with your personal data, you have the right to withdraw your consent at any time (although if you do so, it does not mean that anything we have done with your personal data with your consent up to that point is unlawful).



Right to object to processing – In addition to the above rights, you also have the right to object to certain types of processing , in certain circumstances, In particular , the right to object to the processing of your personal data based on our legitimate interests grounds(including processing for direct marketing).

To exercise any of these rights at, any time, you can contact us using the details set out at the end of this privacy policy

7. How long we keep your information.

We only keep your information for as long as is reasonably necessary for the purposes set out in this Privacy Policy and to fulfil our legal obligations. We will securely erase your information if we decide that we no longer need it or if you contact us to request your data is deleted.

8. Contacting us and making a complaint.

Please do contact us if you have any questions or complaints about this privacy policy or about how we handle your information.

This privacy statement covers Peter Ramsey & Sons (Denholme) Timber Limited website at the following address www.ramsey-uk.com.

Registered Offices: Sawmills, Wellington Street, Sticker Lane, Bradford, BD4 8BW. If you have any comments or questions, please contact us at the address above or via email to info@ramsey-uk.com.

If you are not satisfied with our response to any query or request or you believe our use of your information does not comply with data protection law, you can make a complaint to the UK regulator in relation to data privacy, being the Information Commissioner. See www.ico.org.uk for more information

9. Changes to our Privacy Policy.

Should we elect to change our privacy policy, we will post the changes here and if appropriate contact you to inform you of any changes.

10. Disclaimer.

Peter Ramsey & Sons (Denholme) Timber Limited is registered in England Reg No 1450343 , Registered Offices: Sawmills, Wellington Street, Sticker Lane, Bradford, BD4 8BW.

Peter Ramsey & Sons (Denholme) Timber Limited website and material relating to information, products and services (or to third party information, products and services), is provided 'as is' without any representation or endorsement made and without warranty of any kind whether express or implied, including but not limited to the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy.

We do not warrant that the functions contained in the material contained in this site will be uninterrupted or error free, that defects will be corrected, or that this site or the server that make it available are free of viruses or represent the full functionality, accuracy, reliability of the materials.



In no event will we be liable for any loss or damage including, without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from use or loss of use of, data, or profits, arising out of or in connection with the use of the Peter Ramsey & Sons (Denholme) Timber Limited website.

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales. Any dispute arising under these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.